

CLOVENSTONE

RELAX - ENJOY - RE-ENERGISE

WELCOME TO YOUR MINI-LODGE

www.clovenstonelodges.co.uk



Welcome to Clovenstone Lodges

A very warm welcome to Clovenstone Lodges, and thank you for choosing to stay with us.

Our lodges are designed to be a peaceful home-from-home, set within the Aberdeenshire countryside and surrounded by woodland and wildlife.

We hope you enjoy the comfort, privacy and space to truly switch off during your stay.

If anything isn't quite right during your visit, please don't hesitate to let me know as soon as possible. A quick message is often all it takes for me to put things right, and I'm always happy to help.

This welcome pack is here to give you all the essential information you need for a safe, comfortable and enjoyable stay, along with a few local tips should you wish to explore.

Most of all, we hope you take the time to **Relax, Enjoy** and **Re-energise**.

Warmest wishes,

Graham



GETTING SETTLED

Everything you need to help you relax and feel at home.



Wi-Fi

The Wi-Fi code can be found next to the TV.



Heating

You can adjust the heating using the control panel – simply use the up and down arrows.

Please don't cover heaters, as this can cause them to overheat.



Lighting

Use remote to turn fairy lights on/off. Outside Decking lights can be switched on/off from both inside and outside lodge.



TV & Entertainment

The remote will give you access to sign into your favourite apps, remember to sign out when you leave. Freeview channels are available by pressing the TV button (bottom right) on your remote.



If something isn't right

If anything in the lodge isn't quite as it should be, please let me know as soon as possible. A quick message is often all it takes for me to put things right.

Graham: 07414 274 004

Please enjoy the lodge as you would your own home, helping us keep it special for every guest.

EMERGENCY INFORMATION

For emergencies, please use the details below:



Emergency Services

Police / Fire / Ambulance: 999

Police (non-emergency): 101

NHS 24 (out of hours): 111



Vets

Donview Veterinary Centre
Burghmuir Place, Blackhall Industrial Estate,
Inverurie
AB51 4FW

01467 621429

Monday - Tuesday: 08:00 – 19:00

Wednesday - Friday: 08:00 – 18:00

Saturday: 08:30 - 13:00

24 hours emergency service available



Lodge Contact

If you have any concerns at the lodge or need assistance, please contact:

Graham: 07414 274 004

FIRE SAFETY

Your safety is important to us. In the unlikely event of a fire, please follow the guidance below.



In case of fire

- Leave the lodge immediately
- Move upwind and a safe distance away
- Call 999

Fire extinguishers are provided and should only be used if you feel confident and it is safe to do so.



Important safety notes

- For safety reasons, fires and fire pits are **not permitted** anywhere on site
- Please take care when using cooking appliances and the BBQ



Disposable BBQs

For fire safety reasons, disposable BBQs are **not permitted** anywhere on site.

Disposable BBQs become extremely hot underneath and can cause serious fires and permanent damage when placed on wooden decking. Please only use the provided BBQ and follow the guidance in this welcome pack.

These measures help protect our guests, lodges and the surrounding countryside.

A FEW OTHER THINGS...

To help everyone enjoy their stay and to protect the lodges and countryside, we'd appreciate your help with the following.

Looking after the lodge



- Please do not flush wet wipes or sanitary items, even if labelled as flushable, down the toilet



- Smoking (including e-cigarettes) is **not permitted**

Neighbours & surroundings



- Our neighbours include sheep and horses, please give them space and don't feed them



- We ask guests to keep noise to a respectful level, particularly in the evenings

Dogs



- Dogs are very welcome at Clovenstone, but please keep them off the beds.



- Please clean up after your dog and keep them under control, especially around livestock

Safety & wellbeing



- Illegal drugs are not permitted anywhere on site

Fake Tan



- Please avoid using fake tan, as it can cause staining and damage to the hot tub, bed linen and towels.

Thank you for helping us keep Clovenstone Lodges peaceful, safe and enjoyable for everyone.

H O T T U B

Your hot tub is ready for you to enjoy - please follow the guidance below to keep it safe, comfortable and relaxing for everyone. Your hot tub is drained, cleaned, refilled with fresh spring water, sanitised and pre-warmed prior to your arrival.

Before you get in

- Check the water temperature before entering
- Use cold water to reduce the temperature if needed

During use

- Acrylic glasses only in the hot tub
- Keep the lid on when not in use to retain heat

Important care notes

- Please do not sit or place items on the hot tub cover
- Always replace the cover carefully after use

How it works

- A short how-to video is available on our website
- The operating manual can be found in the firewood box



Need help?

If anything doesn't seem quite right with the hot tub, please let Graham know as soon as possible so it can be sorted quickly. Please don't change the water yourself, just get in touch if needed.

H O T T U B

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Spa Safety Advice



Shower With Soap
& Water Before
You Enter The Hot Tub



Senior Adults
Must Consult A
Doctor Before
Use Of The
Hot Tub



Anyone With Heart
Disease, Diabetes
High Or Low
Blood Pressure Or
Any Serious illness
Must Consult A Doctor



Pregnant Woman
Must Consult A
Doctor Before
Use Of The
Hot Tub



Children Under
The Age Of 5 Years
Are Not Permitted
In The Hot Tub

WARNING

Do Not Use
Hot Tub While Under
The Influence Of
Alcohol, Tranquilisers
Or Any Other Drugs
That May Cause
Drowsiness Or That
Raise Or Lower
Blood Pressure



Do Not
Enter If
Temperature
Is Over 40°C



Enter & Exit The
Hot Tub Slowly

CAUTION

If You Have
Long Hair Please
Tie It Up Or Wear
A Swimming Cap
(Don't Worry
You'll Still
Look Cool!)



Children Must Be
Supervised At
All Times



No Glassware
Allowed In Or
Near The Hot Tub



Please Do Not
Use Soap Or
Sun Lotions
In The Hot Tub



Please No Jumping
Or Diving.
(Hot Tubs Are
Not That Deep!)



15 min
Limit Your Soak to
15 Minutes, &
Cool Off Before
Re-Entering



Please Replace
Spa Cover After
Using The
Hot Tub



Please Do Not
Sit Or Lie Down
On The Spa Cover

EASY HOW - T O ' S

A few quick tips for things you might need during your stay.



Hob

- If LO appears, the hob is locked, touch and hold the key button for 3 seconds to unlock
- A pan must be on the ring for the hob to work
- Use + / - to adjust the heat



Shower

- Use the switch outside the bathroom
- Pull the cord inside the shower
- Push the bottom button to start the water
- Turn the dial to set the temperature



BBQ

- Instructions on 'how to use' will be posted at the BBQ
- Disposable BBQs are **not permitted** due to the risk of fire and damage to decking. Please only use the BBQ provided.



Microwave / Combi Grill

- Instructions can be found in the bottom drawer underneath



Bluetooth Speaker

- Please follow the instructions provided next to the speaker

WASTE AND RECYCLING

Thank you for helping us look after the lodges and the surrounding countryside.



General Waste

- General waste bins are provided inside the lodge



Recycling

- Recycling bins are located at the entrance to the site, at the top of the road
- Please take recycling there during your stay



Important:

- Glass must be recycled by colour using the marked bins

A countryside note

Please avoid leaving rubbish outside the lodge, as wildlife can quickly make a mess of bags left outdoors.

LOCAL ESSENTIALS

A few useful places and services close to Clovenstone Lodges.



Taxis

When booking, please say Clovenstone Lodges, your lodge name, and AB51 0YS.

- Central Taxis – 01467 23 23 23
- Kintore Taxis – 01467 63 20 01
- Wee Dod's Taxis – 01467 62 14 86



Local Shops

- Morrisons – Inverurie
- Aldi – Inverurie
- Lidl – Inverurie
- Tesco – Inverurie
- Marshall's Farm Shop – Inverurie

LOCAL ESSENTIALS

Places to Eat



Scottish & Local

- The Cow Shed – Banchory
- Fennel – Inverurie
- Bennachie Lodge – Kemnay



Pub Grub

- Edwards – Inverurie
- The Drouthy Laird – Inverurie



Indian & Asian

- Echt Tandoori – Echt
- Rajpoot – Inverurie
- Everest – Blackburn



Cafés & Treats

- Marshall's Farm Shop – Blackburn
- Barra Café – Old Meldrum
- Forest Organic Farm – Blackburn
- Biccocchie's Ice Cream – Inverurie



Takeaways

- Panda Oriental Kintore
- Kintore Tandoori
- Garioch Fish Bar

W A T E R S U P P L Y

By law Clovenstone Lodges Ltd must advise that your water is provided from a private supply which complies with The Private Water Supplies (Scotland) regulations 2006.

The supply is regularly tested and fully compliant with the Private Water Supplies (Scotland) Regulations. The quality check standard is on display in the utility room.



If you experience any issues or have questions during your stay, please contact Graham.

EXPLORE MORE

From castles and coastlines to woodland walks and great food, Aberdeenshire has plenty to discover, all within easy reach of your lodge.



Want more ideas?

For full recommendations, directions and seasonal suggestions, visit:

www.clovenstonelodges.co.uk

www.visitabdn.com

BEFORE YOU GO...

We hope you enjoy your time at Clovenstone Lodges and leave feeling relaxed and refreshed.



Book direct & save

If you'd like to return in the future, guests who book directly via Graham receive **10% off** their next stay.

It's our way of saying thank you for staying with us.



Staying with a bigger group?

Alongside our mini lodges, Clovenstone is also home to two larger luxury lodges, ideal for bigger groups, family gatherings or special celebrations.

If you're planning something for the future, just get in touch and we'll be happy to help.



Share your stay

If you've taken any photos during your stay, we'd love to see them.

Feel free to share and tag us on:



Facebook **@Clovenstonelodges**



Instagram **@clovenstone_lodges**

Until next time

Thank you again for choosing Clovenstone Lodges, we hope to welcome you back again soon.

THANK
YOU FOR
STAYING

CONTACT GRAHAM

07414 274 004

graham@clovenstonelodges.co.uk

www.clovenstonelodges.co.uk

